

## TERMS and CONDITIONS

Thank you for shopping with us.

Your attention is drawn to these Terms and Conditions (T&Cs) as they are important in governing the sales of the advertised goods. Please note that South African Special Forces Association (SASFA), and in particular Fort Good Hope (FGH), offers items for sale of which some orders are fulfilled by external parties.

1. **Legal.** The laws of the Republic of South Africa (RSA) apply, specifically the Consumer Protection Act, 68 of 2008 (CPA) and the Protection of Personal Information Act, 4 of 2013 (POPIA).
2. **Recce Brand**
  - 2.1 The [Recce brand](#) is registered and protected by law.
  - 2.2 Some Third-Party Sellers have entered into a user agreement with SASFA to use the Recce brand and they may sell their products directly to the public. If they have not entered into this agreement, they can only sell branded products, branded on request from SASFA, through SASFA channels.
  - 2.3 Third-Party Sellers that would like to offer items using the Recce brand must first obtain authority and be registered before such items can be branded.
3. **Third-Party Sellers**
  - 3.1 In some cases, FGH only provides the platform to facilitate transactions between Third-Party Sellers and the Purchaser.
  - 3.2 FGH is neither the buyer nor the seller of these Goods unless otherwise specified.
  - 3.3 The T&Cs and the Delivery Service Level Agreement (SLA) of those Third-Party Sellers apply as applicable to the item and all queries should be directed to the Third-Party concerned.

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### 4. **Delivery**

4.1 Items will be dispatched via courier service, and as per supplier preference The cost of shipping differs due to the arrangements that certain third parties have with their courier services.

4.2 A tracking number will be sent by email, once an item has been dispatched.

4.3 As a result of par 3, some items cannot be bundled together and may need to be procured through separate purchases.

5. **Location.** Notwithstanding the geographical location when placing the order, the delivery address must be in the RSA.

### 6. **Limited Edition Items**

6.1 From time to time, we may feature a set of limited products. This is fully to the discretion of SASFA and when those lines have run out, we are under no obligation to extend the range.

### 7. **Refunds**

7.1 When an item is defective, the supplier will make the necessary arrangements to replace the item. If the Purchaser does not want to have the item replaced, then a refund will be processed.

7.2 All other refunds are subject to the conditions of the CPA and the Purchaser may be liable for the cost of return shipping.

8. **Agreement.** By purchasing an item by using the FGH website, you agree to the T&Cs, which may be updated from time-to-time.

9. **Queries.** Any queries can be sent to [orders@fgh.recce.org.za](mailto:orders@fgh.recce.org.za), with a clear description of the issue at hand.